

Scott Haight

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EXECUTIVE SUMMARY

Senior technology leader with 15+ years of progressive experience spanning enterprise infrastructure, global network operations, cybersecurity, and systems engineering. Proven record of aligning technology strategy with business outcomes, driving digital transformation, and delivering highly available, secure, and scalable environments. Deep hands-on background paired with executive-level leadership, budget ownership, vendor management, audit participation, and cross-functional collaboration. Trusted advisor to CIOs and executive leadership with a strong track record of building high-performing teams, modernizing infrastructure, and improving operational resilience across complex, regulated, multi-site environments.

CORE COMPETENCIES

Technology Strategy & Roadmaps | Enterprise Infrastructure & Cloud | Cybersecurity, Risk & Compliance | PCI DSS & ISO Audits | Global Network Operations | IT Operations & Service Delivery | Business Continuity & Disaster Recovery | Vendor & Budget Management | Executive & Team Leadership | Automation (Ansible, Python)

PROFESSIONAL EXPERIENCE

Telamon | Lead Systems Administrator

November 2025 – Present

- Serve as senior technical authority and primary owner for enterprise infrastructure platforms including servers, virtualization, networking, security, and cloud services.
- Lead strategic planning initiatives focused on lifecycle management, modernization, cost optimization, and operational resilience.
- Design, deploy, and maintain secure, highly available infrastructure across data center, cloud, and end-user environments.
- Lead cybersecurity initiatives including vulnerability management, penetration testing coordination, and AV/EDR/MDR platforms.
- Perform root cause analysis for production incidents and drive corrective actions to prevent recurrence.
- Provide technical leadership and mentorship to Systems Administrators while partnering closely with business stakeholders.
- Manage vendor relationships, procurement activities, and infrastructure standards aligned to best practices.

Ingram Micro | Senior Manager, Global Network Operations

October 2014 – November 2025

- Led global network operations supporting 200+ sites across Americas, EMEA, and APAC, delivering 99.99% uptime.
- Managed and mentored 55+ network engineers and regional leaders across multiple time zones.
- Implemented Ansible and Python automation reducing MTTR by 25% and improving asset visibility.
- Owned and managed a \$25.5M global networking budget including forecasting, cross-charging, and vendor negotiations.
- Participated in enterprise PCI DSS and ISO compliance audits, as well as customer-driven security and infrastructure audits, working cross-functionally to gather accurate responses, provide explicit technical evidence, and communicate findings, controls, and remediation plans clearly to internal leadership and external stakeholders.
- Acted as a key technical liaison during audits, translating complex infrastructure and security concepts into business-appropriate language while ensuring audit requirements were met accurately and on schedule.

Earlier Roles – Ingram Micro & United States Army

- Progressive leadership and engineering roles including Manager, Global Network Operations; Lead Network Engineer; Principal Network Engineer; and Senior Network Engineer.
- Hands-on design, deployment, and troubleshooting of enterprise LAN/WAN, WLAN, data center, and cloud-integrated networks.
- United States Army Communications NCO and LAN Manager supporting mission-critical systems in high-pressure, regulated environments.

EDUCATION

MBA, Information Technology Management – Southern New Hampshire University (In Progress, Feb 2027)

Bachelor of Business Administration – Southern New Hampshire University, GPA 4.0

CERTIFICATIONS

Cisco CCNA | CompTIA A+ | CompTIA Network+